

DIGITAL VRF SYSTEM

TRUST AIR CONDITIONING EQUIPMENT CO. Prepared By: Engineering & R & D Department.

GTRUST

Shiraz- May 2017



Troubleshooting

| 1. Outdoor electric control box assembly instructions | 2 |
|---|---|
| 2. Main board ports instructions | 3 |
| 3. Main board parts instructions | 4 |
| 4. Error code table | 8 |
| 5. Troubleshooting | 9 |

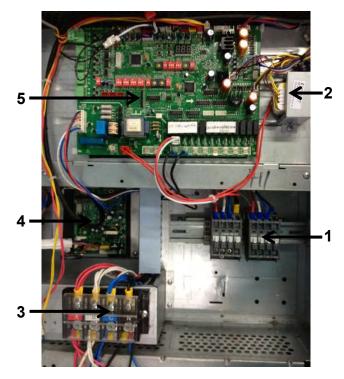


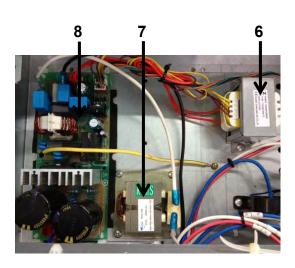
2013-07



R410A Digital Scroll D4 Plus 50Hz1. Outdoor electric control box assembly instructions

Top view of electric control box

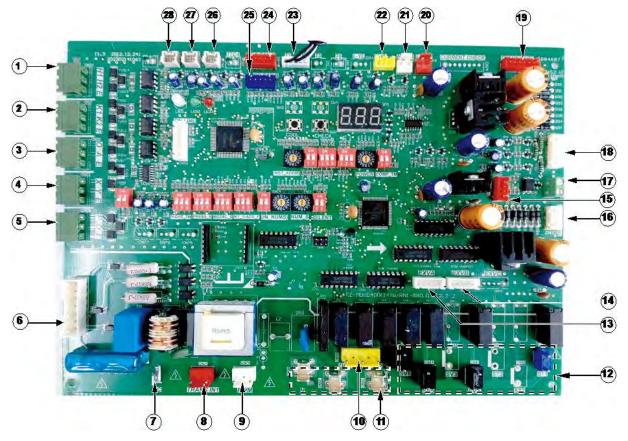




| No. | Content |
|-----|-----------------------------|
| 1 | Contactor |
| 2 | Transformer |
| 3 | Terminal, 4P |
| 4 | DC fan module assembly |
| 5 | Outdoor main control board |
| 6 | Transformer |
| 7 | Reactor |
| 8 | Power supply board assembly |



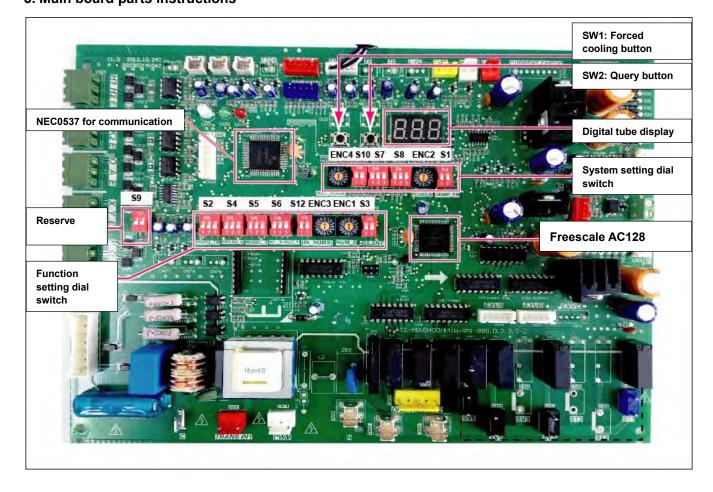
2. Main board ports instructions



Main board ports instruction

| No. | Content | Port voltage |
|---------|---|---|
| 1 CN20 | Communication port among outdoor units (H1,H2,E) | 2.5~2.7V DC |
| 2 CN21 | Outdoor centralized controller port(K1,K2,E) | 2.5~2.7V DC |
| 3 CN22 | Digital electric ammeter port(O,A,E) | 2.5~2.7V DC |
| 4 CN23 | Indoor centralized controller port(X,Y,E) | 2.5~2.7V DC |
| 5 CN24 | Communication port among indoor units(P,Q,E) | 2.5~2.7V DC |
| 6 CN30 | Phase sequence test port | 380V AC |
| 7 CN69 | C-phase power supply | 220V AC |
| 8 CN31 | Power input of NO.1 transformer | 220V AC |
| 9 CN74 | Signal output port of PWM unloading valve | 220V AC |
| 10 CN56 | Driver port of digital compressor, NO.1 and NO.2 fixed compressor | 220V AC |
| 11 CN53 | Output port of N-phase | 220V AC |
| 12 CN47 | Load output port | 220V AC |
| 13 CN70 | Driver port of EXV A | The first pin on left: DC 12V |
| 14 CN71 | Driver port of EXV B | The other four pins: in dynamic change |
| 15 CN60 | Driver port of AC motor (only for DC+AC condenser fan type) | 12V |
| 16 CN32 | Power output of NO.1 transformer | Yellow-Yellow: AC9V Brown-Brown: AC13.5V |
| 17 CN29 | Remote ON/OFF control port | 5V |
| 18 CN15 | Current test port of digital compressor, NO.1 and NO. 2 fixed compressor | DC0~5V (in dynamic |
| 19 CN34 | Power output of NO.2 transformer | Yellow-Yellow: AC9V Brown-Brown: AC13.5V |
| 20 CN18 | Signal input port of low pressure switch | 5V |
| 21 CN19 | Signal input port of high pressure switch | 5V |
| 22 CN17 | Signal input port of system pressure sensor switch | DC0~5V (in dynamic |
| 23 CN1 | Temp. sensor port of outdoor ambient temp. and outdoor condenser pipe temp. | DC0~5V (in dynamic |
| 24 CN64 | Driver port of DC motor A | 5V |
| 25 CN21 | Driver port of DC motor B(only for DC+DC condenser fan type) | 5V |
| 26 CN6 | Discharge temp. test port of NO.2 fixed compressor | DC0~5V (in dynamic |
| 27 CN5 | Discharge temp. test port of NO.1 fixed compressor | DC0~5V (in dynamic |
| 28 CN4 | Discharge temp. test port of digital compressor | DC0~5V (in dynamic |





3.1 SW2query instructions

| No. | Content | Note |
|-----|--|---|
| 1 | Address of outdoor unit | 0,1,2,3 |
| 2 | Capacity of outdoor unit | 8,10,12,14,16 |
| 3 | Quantity of outdoor unit | Only Effective to main unit |
| 4 | Quantity of setting indoor unit | Only Effective to main unit |
| 5 | Total capacity of outdoor unit | Capacity requirements |
| 6 | Capacity REQT. Of indoor units | Only Effective to main unit |
| 7 | Capacity REQT. Of master unit (after correction) | Only Effective to main unit |
| 8 | Performance mode | 0-OFF/FAN,2-COOL,3-HEAT,4-Constraint Cool |
| 9 | Actual capacity of outdoor unit | Capacity requirements |
| 10 | Fan speed | 0-Fan stop, 1~13-Speed increase sequentially, 13-The maximum fan speed. |
| 11 | Average temp. of T2B/T2 | Actual value |
| 12 | T3 pipe temp. | Actual value |
| 13 | T4 ambient temp. | Actual value |
| 14 | Discharge temp. of digital scroll compressor | Actual value |



| 15 | Discharge temp. of No.1 fixed compressor | Actual value |
|----|--|---|
| 16 | Discharge temp. of No.2 fixed compressor | Actual value |
| 17 | Current of digital scroll compressor | Actual value |
| 18 | Current of No.1 fixed compressor | Actual value |
| 19 | Current of No.2 fixed compressor | Actual value |
| 20 | Opening degree of EXV A | Actual value=Display value×8 |
| 21 | Opening degree of EXV B | Actual value=Display value×8 |
| 22 | Discharge pressure | Actual value=Display value×0.1MPa |
| 23 | Quantity of indoor units | Actual value |
| 24 | Quantity of running indoor units | Actual value |
| 25 | Running mode | 0-Heating priority, 1-Cooling priority, 2-First priority, running mode of 63#; Second priority, running mode of larger quantity. 3-Only respond the heating mode, 4-Only respond the cooling mode. |
| 26 | Noise control mode | 3-None priority,0-Night noise control,1-Noise control,2-Super noise control |
| 27 | Static pressure mode | 0-None static pressure,1-20Pa static pressure,2-40Pa static pressure,3-60Pa static pressure |
| 28 | The last error or protection code | Display 00 if there is no error or protection |
| 29 | | Check over |

* Normal display: In case of capacity requirement, display percentage of capacity output of digital scroll ODU; Display number of all the IDUs in standby.

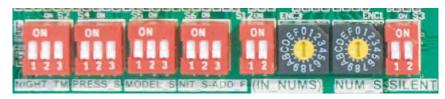


3.2 System setting dial switches instructions



| Dial switch | Content | Note | |
|-------------|-------------------------------|---|--|
| ENC4 | System address setting | Setting range: 0-7 | |
| S10 | Reserve | | |
| S7 | Reserve | | |
| S8 | Condenser fan type setting | 0: DC fan+ AC fan; 1: DC fan +DC fan | |
| ENC2 | Outdoor unit capacity setting | 0: 8HP; 1: 10HP; 2: 12HP; 3: 14HP; 4: 16HP | |
| S1 | Starting up time setting | $\stackrel{\circ N}{\longrightarrow}$: starting time is 5 minutes; $\stackrel{\circ N}{\longrightarrow}$ starting time is 12 minutes (default) | |

3.3Function setting dial switches instructions



S2: Night silent time selection

| S2 ON 1 2 3 | Night silent time is 6h/10h (default) | |
|---|---------------------------------------|--|
| S2 ON 1 2 3 | Night silent time is 6h/12h | |
| S2 ON 1 2 3 | Night silent time is 8h/10h | |
| ON 52 1 2 3 | Night silent time is 8h/12h | |
| S3: Nigh | t silent mode | |
| S3 ON 1 2 | Night silent mode (default) | |
| ON 1 2 | Silent mode | |
| S3 ON 1 2 | Super silent mode | |
| ON 12 | No silent mode | |
| S4: Static pressure selection of outdoor unit | | |
| 0N 1 2 3 | Static pressure is 0MPa (default) | |
| S4 ON 1 2 3 | High static pressure (customized) | |

ENC1: Outdoor unit address setting

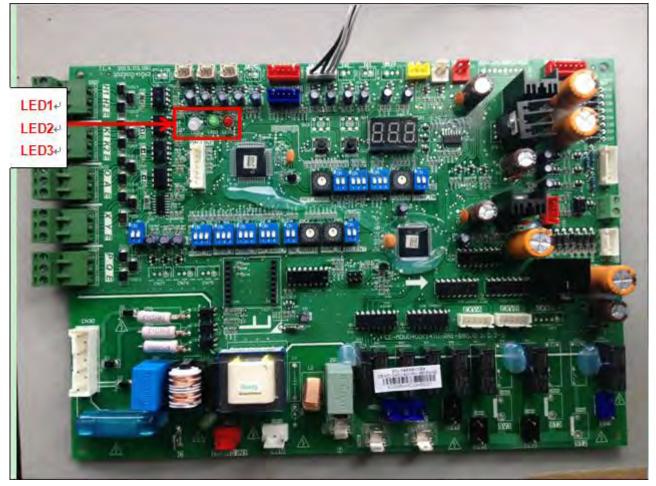


S5: Locking modes selection

| S5: Locking modes selection | | | | |
|-----------------------------|---|---|--|--|
| 0N 1 2 3 | Heatin | Heating priority mode (default) | | |
| 0N 1 2 3 | Coolin | g priority mode | | |
| 0N 1 2 3 | VIP pr | iority or vote priority | | |
| 0N 1 2 3 | Only r | espond the heating mode | | |
| 0N | Only r | espond the cooling mode | | |
| | dress se | arching | | |
| S6 ON 1 2 3 S6 | Auto a | ddressing | | |
| S6 ON 1 2 3 | Non-a | Non-auto addressing (default) | | |
| S6 ON 1 2 3 | Clean the indoor unit addresses | | | |
| ENC3 a | ENC3 and S12: Quantity setting of indoor units | | | |
| ENC3 | S12 ON∏ | The quantity of indoor unit is 0-15 0~9 on ENC3 refer to 0~9 indoor units; A~F on ENC3 refer to 10~15 indoor units. | | |
| ENC3 | S12 ON | | | |
| ENC3 | N ■ The quantity of indoor unit is 32-47 0~9 on ENC3 refer to 32~41 indoor units; A~F on ENC3 refer to 42~47 indoor units. | | | |
| ENC3 | S12 ON | The quantity of indoor unit is 48-63 0~9 on ENC3 refer to 48~57 indoor units; A~F on ENC3 refer to 58~63 indoor units. | | |



3.4 LED on main board instructions



LED1- Indicator lamp of refrigerant diagnosis

- 1) When outdoor units have not checked refrigerant charge, green light flash;
- 2) When outdoor units begin to check the refrigerant charge and refrigerant charge is right, green light on;
- 3) When refrigerant charge is insufficient, red light flash;
- 4) When refrigerant charge is excessive, red light on.

LED2-Running indicator lamp of network centralized control chip

1) When outdoor units are in standby condition, green light flash;

2) When outdoor units are in operation condition, green light on.

LED3- Malfunction indicator lamp of network centralized control chip

1) When units are in communication malfunction, red light flash slowly;

2) When units are in other malfunction, red light flash quickly.

R410A Digital Scroll D4 Plus 50Hz

4. Error code table

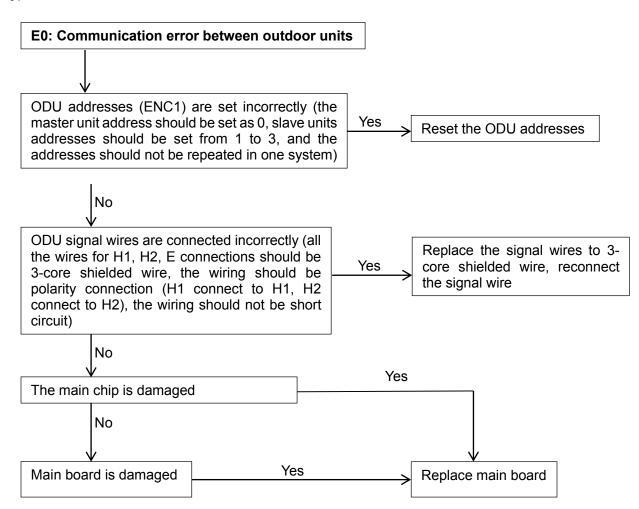


| Error code | Content | Note |
|------------|---|--|
| E0 | Communication error between outdoor units | Only display on the faulty slave unit, all the ODUs are in standby. |
| E1 | Phase sequence error | Display on the faulty unit, all the ODUs are in standby. |
| E2 | Communication error between indoors and the | Only display on the master unit, all the ODUs are in |
| | master unit. | standby. |
| E4 | Outdoor ambient temperature sensor and condenser pipe temperature sensor error | Display on the faulty unit, all the ODUs are in standby. |
| E5 | Power voltage error | Display on the faulty unit, all the ODUs are in standby. |
| E7 | Discharge temp sensor malfunction | The unit is running for 10 minutes and then stay the status with the discharge temperature is lower than 15° C and the discharge pressure is over 3.5MPa for 2 minutes. |
| E8 | Outdoor unit address is wrong | Only display on the faulty slave unit, all the ODUs are in standby. |
| H1 | Communication error between 0537 chip and MC9S08AC128 chip | Display on the faulty unit, all the ODUs are in standby. |
| H2 | Quantity of outdoor unit decreased | Only display on the master unit, all the ODUs are in standby. |
| Н3 | Quantity of outdoor unit increased | Only display on the master unit, all the ODUs are in standby. |
| H5 | 3 times of P2 protection in 30 minutes | Display on the faulty unit, all the ODUs are in standby. Cannot be recovered until re-power on. |
| H6 | 3 times of P4 protection in 100 minutes | Display on the faulty unit, all the ODUs are in standby. Cannot be recovered until re-power on. |
| H7 | Quantity of indoor unit decreased | Only display on the master unit, all the ODUs are in standby. |
| H8 | High pressure sensor error | The discharge pressure Pc≤0.3MPa. |
| Н9 | 3 times of P9 protection in 30 minutes | Display on the faulty unit, all the ODUs are in standby. Cannot be recovered until being power on again. |
| Hd | Slave units malfunction | Only display on the master unit, all the ODUs are in standby. |
| P1 | High pressure protection | Display on the faulty unit, all the ODUs are in standby. |
| P2 | Low pressure protection | Display on the faulty unit, all the ODUs are in standby. |
| P3 | Over current protection of digital compressor | Display on the faulty unit, all the ODUs are in standby. |
| P4 | Compressor high discharge temp protection | Display on the faulty unit, all the ODUs are in standby. |
| P5 | Condenser high temperature protection | Display on the faulty unit, all the ODUs are in standby. |
| P7 | Over current protection of No.1 fixed compressor | Display on the faulty unit, all the ODUs are in standby. |
| P8 | Over current protection of No.2 fixed compressor | Display on the faulty unit, all the ODUs are in standby. |
| P9 | Fan module protection | Display on the faulty unit, all the ODUs are in standby. |



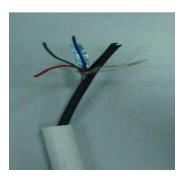
5. Troubleshooting

5.1 E0: Communication error between outdoor units (Only display on faulty slave unit, all the ODU in standby)



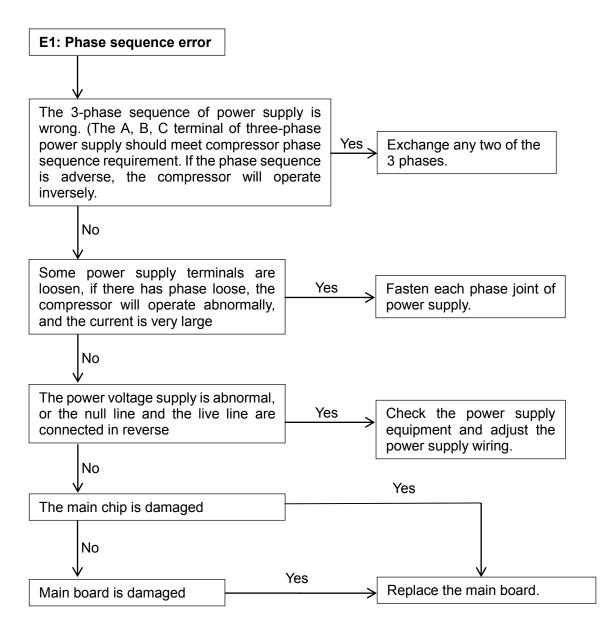


2-core shielded wire (\times)



3-core shielded wire (\checkmark)

5.2 E1: Phase sequence error (Display on faulty unit, all the ODU in standby)

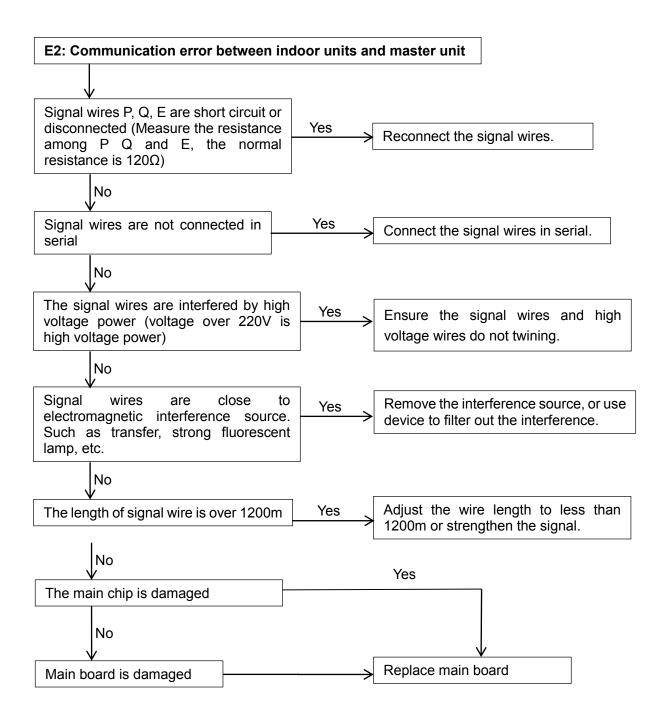


Note:

If the wiring connection of each outdoor unit is according to A, B, C phase sequence, when the quantity of outdoor units is large, the current difference between C phase and A, B phase will be very large for the power supply load of each outdoor unit is on C phase, it is very easy to lead to air switch break and wiring terminal burnout. So when the quantity of outdoor units is large, the phase sequence should be staggered, then the current can be distributed to the three phases equally.



5.3 E2: Communication error between indoor units and master unit (Only display on master unit, all the ODU in standby)





1. Pressing the manual button continued for 5 seconds, it will display the indoor units communication address.



| LED light | Operation | Timer | DEF./FAN | Alarm |
|-----------|-----------|-------|----------|-------|
| Code | 8 | 4 | 2 | 1 |

| | Communication address | Four LED display |
|--------------------|-----------------------|------------------|
| Buzzer not warning | 0015 | Normally on |
| Buzzer not warning | 1631 | Flash |
| Buzzer warning | 3247 | Normally on |
| Buzzer warning | 4863 | Flash |

For example:

Pressing the manual button continued for 5 seconds:

- If the "Operation", "Timer" and "DEF./FAN" lights are normally on and the buzzer isn't warning, that means the address code is 14=(8+4+2)
- If the four LED lights are flash and the buzzer isn't warning, the address code should plus 16, that means the address code is 31=16+(8+4+2+1)
- If the "Operation", "Timer" and "DEF./FAN" lights are normally on and the buzzer is warning, that means the address code is 46=32+(8+4+2)
- If the four LED lights are flash and the buzzer is warning, that means the address code is 63=48+(8+4+2+1)

2. Pressing the manual button continued for 10 seconds, it will display the capacity of indoor units.

| Dial code | Capacity (×100W) | HP |
|-----------|------------------|-----|
| 0 | 22 | 0.8 |
| 1 | 28 | 1.0 |
| 2 | 36 | 1.2 |
| 3 | 45 | 1.6 |
| 4 | 56 | 2.0 |
| 5 | 71 | 2.5 |
| 6 | 80 | 3.0 |
| 7 | 90 | 3.2 |
| 8 | 112 | 4.0 |
| 9 | 140 | 5.0 |
| A | 160 | 6.0 |
| В | 160 | 6.0 |
| С | 160 | 6.0 |
| D | 160 | 6.0 |
| E | 160 | 6.0 |
| F | 160 | 6.0 |



Pressing the manual button continued for 10 seconds:

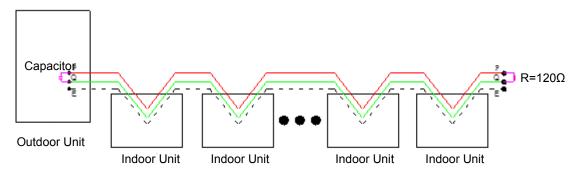
- If all the LED lights turn off, that means the capacity code is 0 and the capacity of indoor units is 22×100W(0.8HP);
- If the "Timer" and "Alarm" lights are normally on, that means the capacity code is 5=(4+1) and the capacity of indoor unit is 71×100W(2.5HP);
- If the "Operation" and "Alarm" lights are normally on, that means the capacity code is 9=(8+1) and the capacity of indoor unit is 140×100W(5.0HP);
- If all the LED lights turn on, that means the capacity code is F=(8+4+2+1) and the capacity of indoor unit is 160×100W(6.0HP).

The above basic principle just applies to single PCB, if the indoor unit has more than one PCB, or one PCB can achieve a virtual multi blocks function, you must use the basic principle to calculate the achievable capacity of single PCB at first, then add all the value as the capacity of the indoor unit . For example

The high static pressure duct has capacity of 20kW, 25kW, 28kW and larger capacity of 40kW, 45kW, 56kW.

- The "Operation" light is normally on, that means the capacity code is 8 and the achievable capacity of single PCB is 112×100W(4.0HP), then add the value of two PCB, so the capacity of indoor unit is 200×100W(8.0HP);
- The "Operation" and "Alarm" lights are normally on, that means the capacity code is 9=(8+1) and the achievable capacity of single PCB is 140×100W(5.0HP), then add the value of two PCB, so the capacity of indoor unit is 280×100W(10HP);
- The "Operation" light is normally on, that means the capacity code is 8 and the achievable capacity of single PCB is 112×100W(4.0HP), then add the value of four PCB, so the capacity of indoor unit is 450×100W(16HP);
- The "Operation" and "Alarm" lights are normally on, that means the capacity code is 9=(8+1) and the achievable capacity of single PCB is 140×100W(5.0HP), then add the value of four PCB, so the capacity of indoor unit is 560×100W(20HP).

3. If the signal is weak, connect a 120Ω resistor between P and Q of the farthest indoor unit, or connect a 0.5-1.5uF capacitor between P and Q of outdoor unit. Installation refers to the following picture:

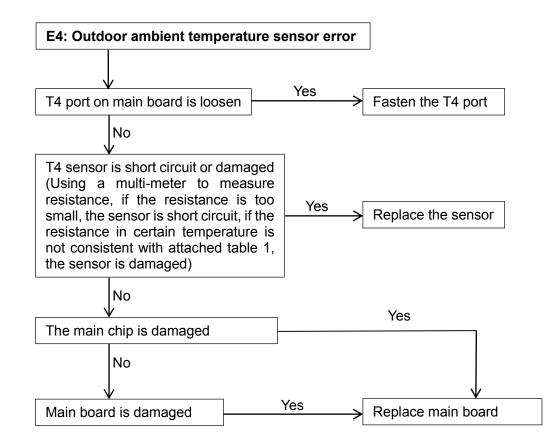


Note:

Signal wires should be 3-core shielded wires and indoor units should be connected in serial.



5.4 E4: Outdoor ambient temperature sensor (T4) error (Display on faulty unit, all the ODU in standby)



Case: There is no display on main board of one system, and the problem still exists after replacing main board. Voltage values on measuring plate (such as 220V, 5V, 12V, etc.) are normal; after measuring resistance value of sensor, find that T4 thermo-bulb is earth-continuity, and further discover that the thermal cable of T4 sensor is punched by bolt, as follows:



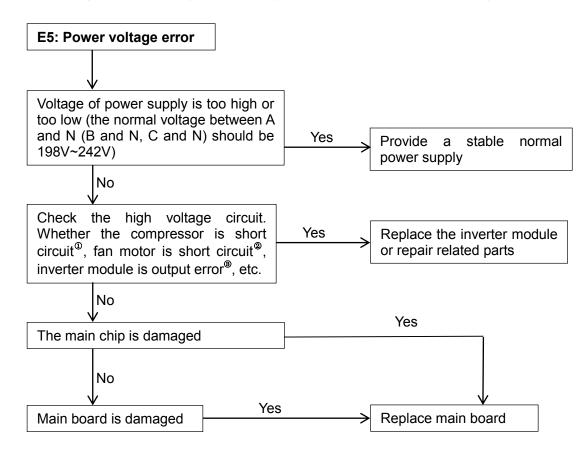
T4 sensor is worn out and connected with sheet metal



After being reconnected, the system becomes normal



5.5 E5: Power voltage error (Display on the faulty unit, all the ODU are in standby)



Note:

1. How to check whether the compressor is short circuit⁽¹⁾:

The normal resistance value of digital compressor among U V W is 2.27Ω , and infinity to earth. If the resistance value is out of the range, the compressor is abnormal.

2. How to check whether the fan motor is short circuit[@]:

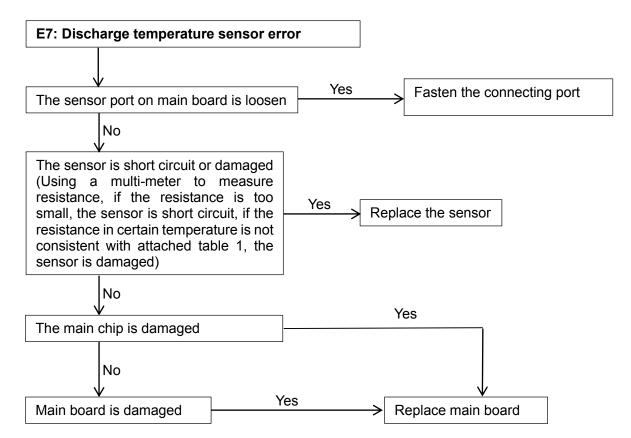
The normal value of DC fan motor coil among U V W is less than 10Ω , and the value of AC fan motor coil is from a few ohm to hundreds of ohm for different fan motor model. If the measured value is 0Ω , the fan motor is short circuit.

3. How to check whether the inverter module is output error[®]:

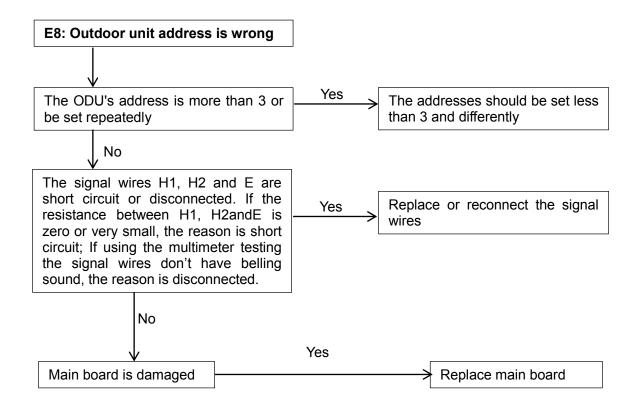
Let PN and U V M of inverter module short circuit, then dial multimeter to buzzer file, if the multimeter is ring, the inverter module is output error.



5.6 E7: Discharge temperature sensor error (Display on faulty unit, all the ODU in standby)



5.7 E8: Outdoor unit address is wrong (Only display on faulty slave unit, all the ODU in standby)

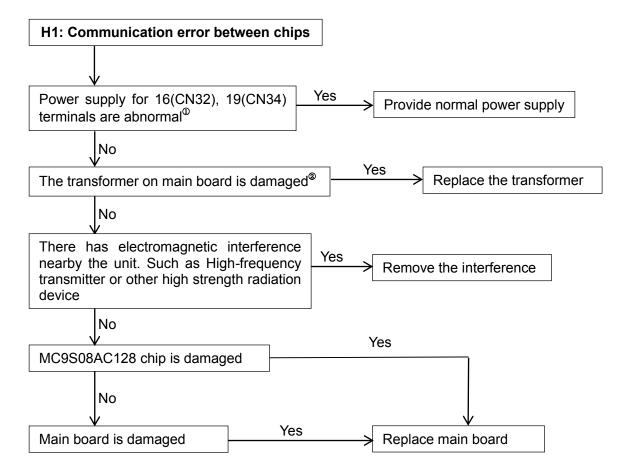




5.8 H1: Communication error between 0537 and MC9S08AC128 (Display on faulty unit, all the ODU in standby)

0537 chip: 0537chip is used for control the communication between indoor units and outdoor units, and the communication between outdoor units

MC9S08AC128 chip: MC9S08AC128 chip is the main chip, it used for the whole system control.



Note:

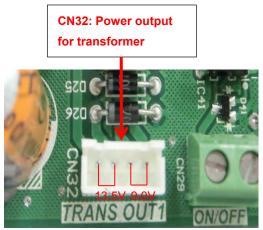
1. How to check whether power supply for 16(CN32), 19(CN34) terminals are abnormal[®]

The voltage input 16(CN32), 19(CN34) terminal is AC9V (yellow-yellow) and AC13.5V (brown-brown)

2. How to check whether the transformer on main board is damaged $^{\odot}$

The voltage input for 8(CN31) is 220V, the voltage output of 16(CN32), 19(CN34) terminal is AC9V (yellow-yellow) and AC13.5V (brown-brown). If the voltage is out of the range, the transformer is damaged.

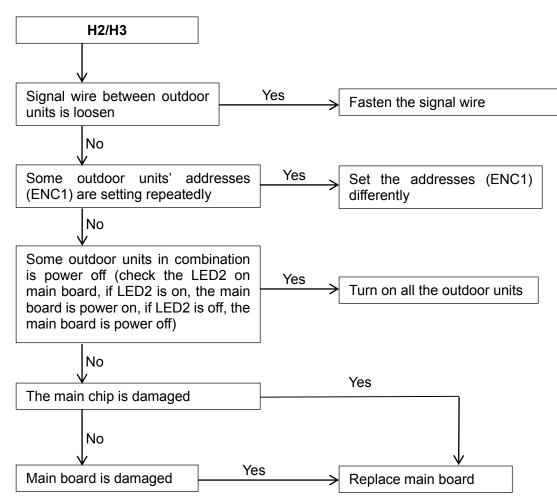






H2: Quantity of outdoor unit decreased (Only display on master unit, all the ODU in standby)

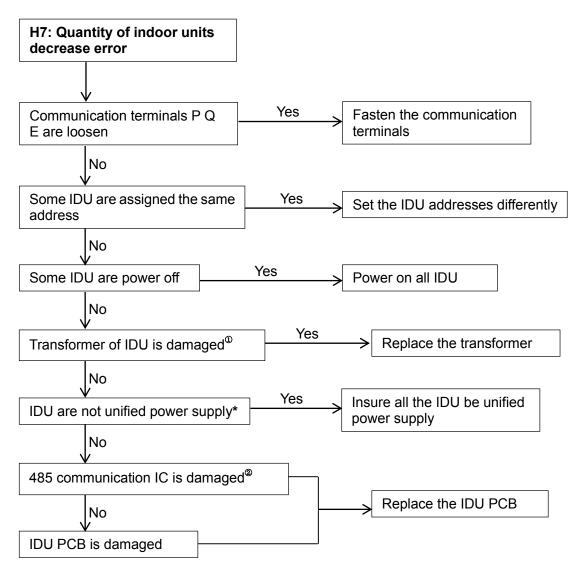
H3: Quantity of outdoor unit increased (Only display on master unit, all the ODU in standby)



Note: All the outdoor units should be unified power supply. If the outdoor units are not be unified power supply, once some outdoor unit is power off, other outdoor units are still running, it may cause system unbalance and damage devices.



5.10 H7: Quantity of indoor units decreased (Only display on master unit, all the ODU in standby)



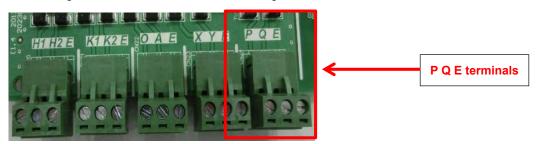
Note:

1. How to check whether the transformer of IDU is damaged ${}^{\!\scriptscriptstyle \oplus}$

The voltage input for IDU transformer is 220V, the voltage output is AC9V (yellow-yellow) and AC13.5V (brown-brown)

2. How to check whether the 485 communication IC is damaged $^{\ensuremath{\varpi}}$

The normal voltage between "P" and "GND" is DC2.5~2.7V, between "Q" and "GND" is DC2.5~2.7V. If the voltage is out of the normal range, the 485 communication IC is damaged.

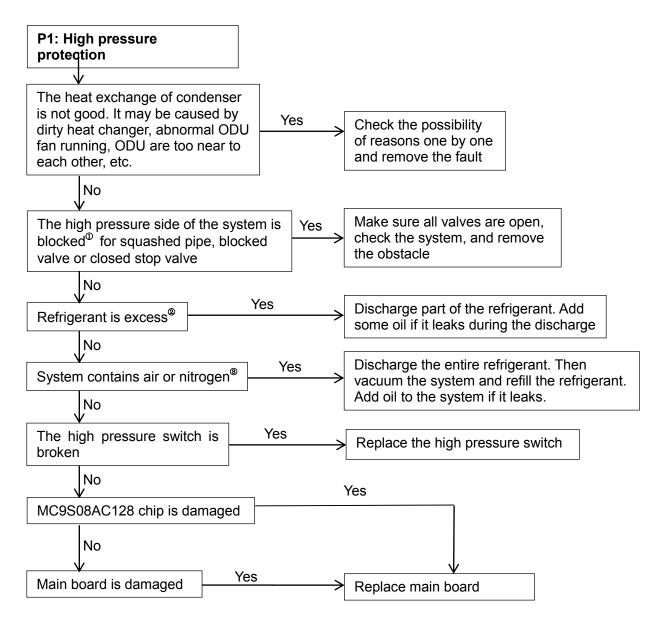


*Indoor units should be unified power supply, which can prevent compressor from liquid hammer caused by dropped indoor units with EXV unclosed.



5.11 P1: High pressure protection (Display on faulty unit, all the ODU in standby)

When the pressure is over 4.4MPa, the system will display P1 protection, all the ODU in standby. When the pressure is lower than 3.2MPa, P1disappear and normal operation resumes.



Note:

1. The phenomenon of The high pressure side of the system is blocked[®]:

The high pressure is higher than normal value, the low pressure is lower than normal value, and the discharge temperature is higher than normal value.

2. The phenomenon of the refrigerant is excess[®]:

The high pressure is higher than normal value, the low pressure is higher than normal value, and the discharge temperature is lower than normal value.

3. The phenomenon of the system contains air or nitrogen[®]:

The high pressure is higher than normal value, current is larger than normal value, discharge temperature is higher than normal value, compressor makes noise, pressure meter do not display steady.

*The normal system running parameters please refer to attached table 3.

*If the system install three-phase protector and the three-phase protector connect with high pressure switch in serial, the system will display P1 protection when first power on, and P1 protection will disappear after system is steady.

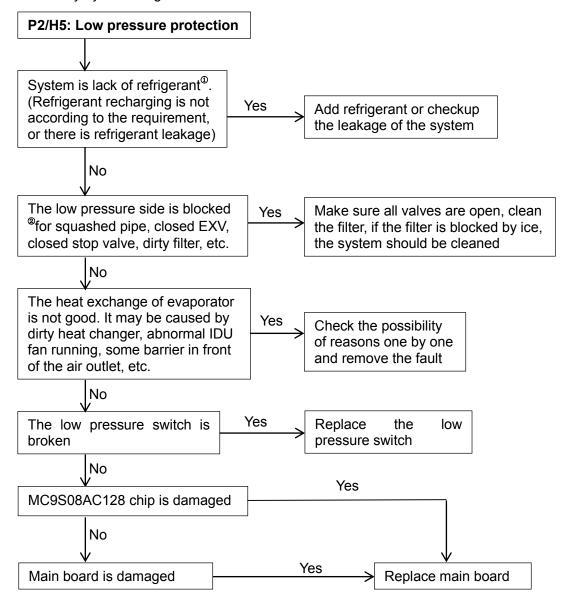
*If the system install three-phase protector, and the three-phase protector connect with low pressure switch in serial, the system will display P2 protection when fist power on, and P2 protection will disappear after system is steady.



5.12 P2/H5: Low pressure protection (Display on faulty unit, all the ODU in standby)

When the pressure is lower than 0.05MPa, the system will display P2 protection, all the ODU in standby. When the pressure is higher than 0.15MPa, P2 disappear and resumes normal operation.

H5 error will display when system appear 3 times P2 protection in 30 minutes, it cannot resume automatically, and it can resume only by restarting the machine.



Note:

1. The phenomenon of lack of refrigerant[®]:

Top temperature and discharge temperature of all compressors are higher than normal value, discharge pressure and suction pressure are both lower than normal value, current is lower than normal value, suction pipe may be frosting. All the phenomenon will disappear after recharging refrigerant.

2. The phenomenon of the low pressure side is blocked[®]:

The discharge temperature is higher than normal value*, low pressure is lower than normal value*, current is lower than normal value* and suction pipe may be frosting.

*The normal system running parameters please refer to attached table 3.

*If the system install three-phase protector, and the three-phase protector connect with high pressure switch in serial, the system will display P1 protection when fist power on, and P1 protection will disappear after system is steady.

*If the system install three-phase protector, and the three-phase protector connect with low pressure switch in serial, the system will display P2 protection when fist power on, and P2 protection will disappear after system is steady.

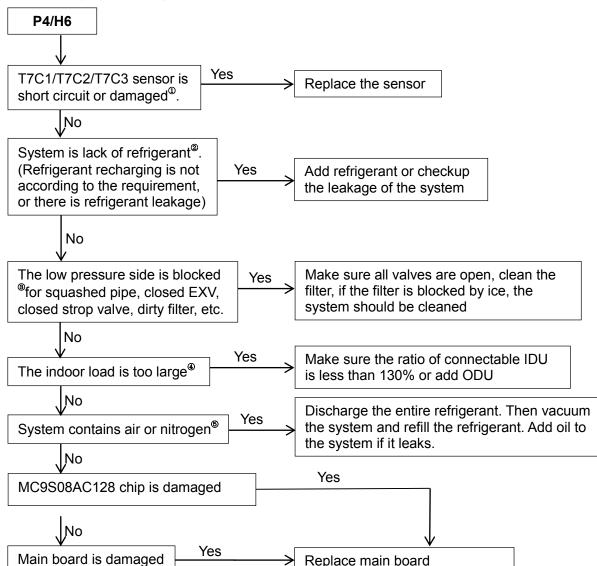


5.13 P4/H6: Compressor high discharge temperature protection (Display on faulty unit, all the ODU in standby)

P4: Compressor high discharge temperature protection

When the discharge temperature of any compressor is over 120° C, the operation will stop, when the temperature goes back to normal range, P4 disappear and normal operation resumes.

H6 error will display when system appear 3 times P4 protection in 100 minutes, it cannot resume automatically, and it can resume only by restarting the machine.



Note:

1. How to check whether theT7C1/T7C2/T7C3 sensor is short circuit or damaged[®]:

Using a multi-meter to measure resistance, if the resistance is too small, the sensor is short circuit, if the resistance in certain temperature is not consistent with attached table 2, the sensor is damaged

2. The phenomenon of lack of refrigerant[®]:

Top temperature and discharge temperature of all compressors are higher than normal value, discharge pressure and suction pressure are both lower than normal value, current is lower than normal value, suction pipe may be frosting. All the phenomenon will disappear after recharging refrigerant.

3. The phenomenon of the low pressure side is blocked[®]:

The discharge temperature is higher than normal value*, low pressure is lower than normal value*, current is lower than normal value* and suction pipe may be frosting.

4. The phenomenon of the indoor load is too large[®]:

The suction temperature and discharge temperature are both higher than normal value.

5. The phenomenon of the system contains air or nitrogen[®]:

The high pressure is higher than normal value, current is larger than normal value, discharge temperature is higher than normal value, compressor makes noise, pressure meter do not display steady.

*The normal system running parameters please refer to attached table 3.

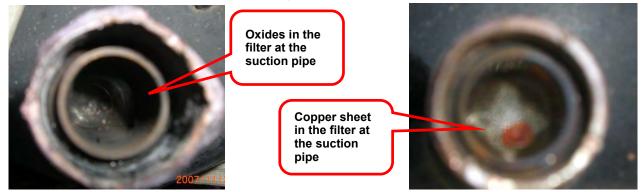
TRUST

CASE:

There are some feedbacks about P4 protection from the market, the basic reason is that the quantity of compressor suction is insufficient or there is no suction. There is 4 reasons summarized blew:

① Shortage of refrigerant. Symptom: Discharge and suction temperature is little higher, low pressure is little lower, current is low and suction pipe may be frosted. Inject refrigerant can solve this problem.

⁽²⁾ The filter mesh of a compressor's suction pipe is dirty blocking. Symptoms: this temperature at the top of compressor is high, P4 protection appear, but discharge temperature is not high, one or more compressor's top temperature is low; The reason is that the refrigerant cannot be absorbed by compressor which leads refrigerant flow to other compressors and other compressors' suction quantity is too high. Solution: Remove the filter mesh and clean it. (Filter mesh belongs to compressor, at the entry of suction pipe.)



③ Outdoor unit suction pipe filter mesh is blocking. Symptoms: all the compressors' top temperature is too high, while there is little discharge pressure and temperature. In heating mode, the four-way valve cannot work; the pressure of gas pipes is substantially the same as liquid pipes. Main suction pipe is frosted from the filter mesh to compressor. Solution: if it is dirty blocking, clean the filter mesh; if it is ice blocking, use filter mesh to dry the moisture in System.

④ Filter mesh in the suction pipe of compressor is blocked by ice. Symptoms: the temperature at the top of compressor is high, but discharge temperature is not that high. One or some other compressors' top temperature is very low; after restart the machine, moisture may moves to another compressors' suction pipe filter mesh, causing P4 protection. Solution: 1. Use filter mesh to remove moisture; 2. If there is too much moisture, (In R410A system, refrigerating machine oil is of good water absorbability, so there is much moisture dissolved in refrigerating machine oil and it is very hard to remove it by filter mesh.) it must replace the entire oil of the system and use dry nitrogen to clean pipe of the whole system at the same time.

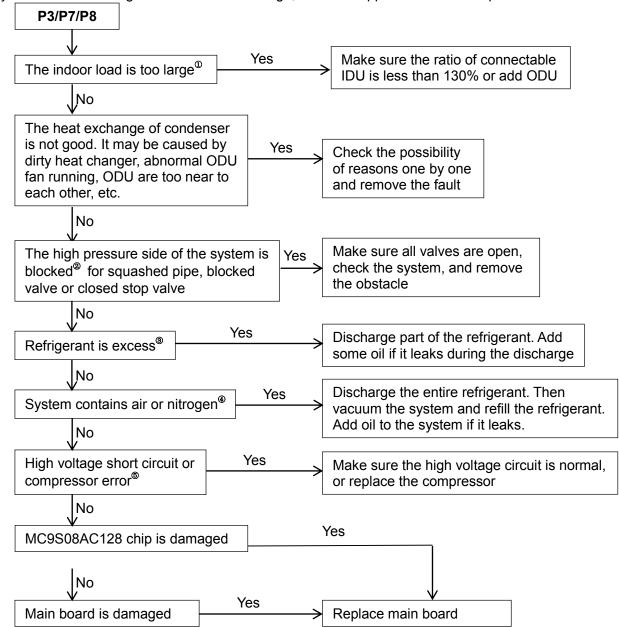


5.14 P3/P7/P8: Over current protection of compressor (Display on faulty unit, all the ODU in standby)

P3: Over current protection of digital compressor

When the current of digital Scroll compressor is over12A, the system will display P3 protection, all the ODU in standby. When the current goes back to normal range, P3 disappear and normal operation resumes. **P7/P8: Over current protection of No.1/No.2 fixed compressor**

When the current of fixed compressor is over 18A, the system will display P7 or P8 protection, all the ODU in standby. When the current goes back to normal range, P7/P8 disappear and normal operation resumes.



Note:

1. The phenomenon of the indoor load is too large[®]:

The suction temperature and discharge temperature are both higher than normal value.

2. The phenomenon of The high pressure side of the system is blocked[®]:

The high pressure is higher than normal value, the low pressure is lower than normal value, and the discharge temperature is higher than normal value.

3. The phenomenon of the refrigerant is excess[®]:

The high pressure is higher than normal value, the low pressure is higher than normal value, and the discharge temperature is lower than normal value.

4. The phenomenon of the system contains air or nitrogen[®]:

The high pressure is higher than normal value, current is larger than normal value, discharge temperature is higher than normal value, compressor makes noise, pressure meter do not display steady.

5.How to check whether compressor is error[®]:

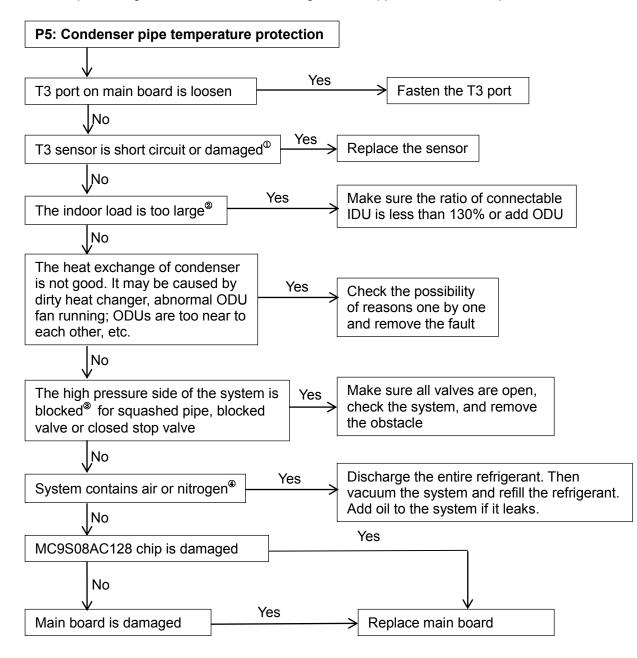
Measure the resistance between two terminals among the three terminals of compressor. The resistance between two terminals is $2-5\Omega$, the resistance between each terminal and ground is infinity, if the resistance is out of the normal range, the compressor is error.



*The normal system running parameters please refer to attached table 3.

5.15 P5: Condenser pipe temperature protection (Display on faulty unit, all the ODU in standby)

When condenser temperature is over 65°C, the system will display P5 protection, all the ODU in standby. When the temperature goes back to the normal range, P5 disappear and normal operation resumes.



Note:

1. How to check whether the T3sensor is circuit or damaged[®]:

Using a multi-meter to measure resistance, if the resistance is too small, the sensor is short circuit, if the resistance in certain

temperature is not consistent with attached table 1, the sensor is damaged

2. The phenomenon of the indoor load is too large[®]:

The suction temperature and discharge temperature are both higher than normal value.

3. The phenomenon of The high pressure side of the system is blocked[®]:

The high pressure is higher than normal value, the low pressure is lower than normal value, and the discharge temperature is higher than normal value.

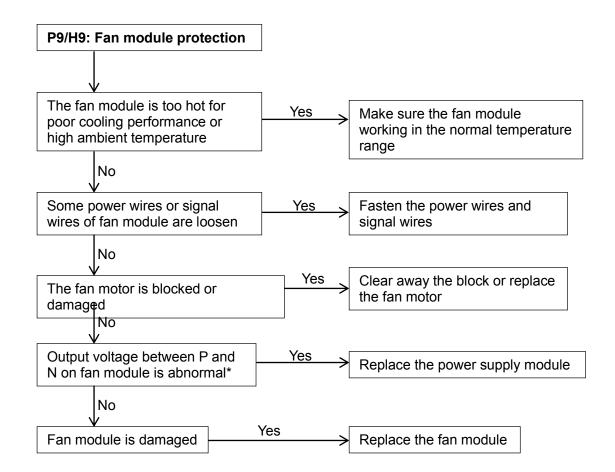
4. The phenomenon of the system contains air or nitrogen[®]:

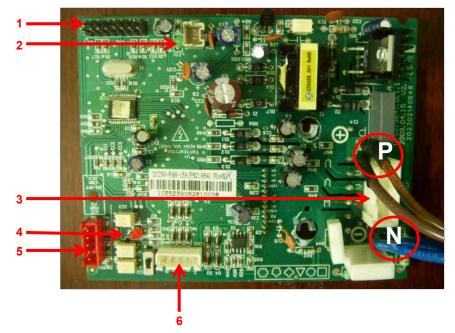
The high pressure is higher than normal value, current is larger than normal value, discharge temperature is higher than normal value, compressor makes noise, pressure meter do not display steady.



5.16 P9/H9: Fan module protection (Display on faulty unit, all the ODU in standby)

If the system display three times P9 protection in 30 minutes, the system will stop and display H9 error code. When the system displays H9 error code, the system can resume only by restarting the machine. At this time, malfunction should be disposed promptly to avoid further damage.





- 1 Program input port
- 2 Power supply indicator lamp
- 3 Fan motor U, V, W output port
- 4 Fault indicator lamp
- 5 main baord control signal input port
- 6 Signal feedback port

* The normal value of output voltage between P and N on fan module is DC 310V



| | Fault indicator | Power supply | Digital | | | |
|--|--|----------------|-----------|---|--|--|
| Conditions | lamp of fan | indicator lamp | tube | Malfunction analysis | | |
| | module | of fan module | display | | | |
| | Off | Off | | Check the power supply circuit for fan module. | | |
| | | | Quantity | Check whether there has power supply for lightning | | |
| Power on | | | of IDU or | protection plate, whether the protective tube is broken, | | |
| | | | "0" | whether the voltage after rectification is normal, whether the | | |
| | | | | bridge rectifier is broken. | | |
| | Off | | Quantity | Power supply of fan module has problem, needs to replace | | |
| Power on | | Flicker | of IDU or | the fan module. | | |
| | | | "0" | | | |
| | At first the lamp is on then the lamp is off | On | P9/H9 | Check whether the drive port and signal feedback port is | | |
| When fan | | | | loose, whether the fan module and fan motor is installed | | |
| motor start | | | | firmly. If above conditions are all OK, it needs to replace the | | |
| | | | | fan module. | | |
| When fan | At first the lamp | | | Check whether the transformer in lightning protection plate | | |
| | is on then the | On | P9/H9 | Is open circuit, whether the relay is broken. If occurs above | | |
| motor start | lamp flicker | | | problem, it needs to replace the lightning protection plate. | | |
| | On | On | P9/H9 | Check whether the capacity setting from dial switch is | | |
| Fan motor running several minutes | | | | accordance with actual ODU capacity, whether the capacity | | |
| | | | | from spot check is accordance with actual ODU capacity. If | | |
| | | | | occurs above problem, it needs to adjust the capacity setting. | | |
| | | | | If above conditions are both OK, it needs to replace the main | | |
| | | | | board. | | |



Attached table 1:

Resistance value of ambient temperature sensor and pipe temperature sensor

| (°C) -20 -19 -18 -17 -16 -15 -14 -13 | value (kΩ) 115.266 108.146 101.517 96.3423 89.5865 84.219 79.311 74.536 | (°C) 20 21 22 23 23 24 25 | value (kΩ) 12.6431 12.0561 11.5 10.9731 10.4736 | (°C) 60 61 62 63 | value (kΩ) 2.35774 2.27249 2.19073 | (°C) 100 101 | value (kΩ) 0.62973 0.61148 |
|--|---|--|---|------------------------------|---|--------------------|----------------------------------|
| -19 -18 -17 -16 -15 -14 | 108.146 101.517 96.3423 89.5865 84.219 79.311 | 21 22 23 24 | 12.0561 11.5 10.9731 | 61 62 | 2.27249 | | |
| -18 -17 -16 -15 -14 | 101.517 96.3423 89.5865 84.219 79.311 | 22 23 24 | 11.5 10.9731 | 62 | | 101 | 0.01140 |
| -17 -16 -15 -14 | 96.3423 89.5865 84.219 79.311 | 23 24 | 10.9731 | | Z.19073 | 102 | 0.59386 |
| -16 -15 -14 | 89.5865 84.219 79.311 | 24 | | | | | |
| -15 -14 | 84.219 79.311 | | 10.4736 | | 2.11241 | 103 | 0.57683 |
| -14 | 79.311 | 25 | 10 | 64 | 2.03732 | 104 | 0.56038 |
| | | | 10 | 65 | 1.96532 | 105 | 0.54448 |
| -13 | 74.536 | 26 | 9.55074 | 66 | 1.89627 | 106 | 0.52912 |
| | | 27 | 9.12445 | 67 | 1.83003 | 107 | 0.51426 |
| -12 | 70.1698 | 28 | 8.71983 | 68 | 1.76647 | 108 | 0.49989 |
| -11 | 66.0898 | 29 | 8.33566 | 69 | 1.70547 | 109 | 0.486 |
| -10 | 62.2756 | 30 | 7.97078 | 70 | 1.64691 | 110 | 0.47256 |
| -9 | 58.7079 | 31 | 7.62411 | 71 | 1.59068 | 111 | 0.45957 |
| -8 | 56.3694 | 32 | 7.29464 | 72 | 1.53668 | 112 | 0.44699 |
| -7 | 52.2438 | 33 | 6.98142 | 73 | 1.48481 | 113 | 0.43482 |
| -6 | 49.3161 | 34 | 6.68355 | 74 | 1.43498 | 114 | 0.42304 |
| -5 | 46.5725 | 35 | 6.40021 | 75 | 1.38703 | 115 | 0.41164 |
| -4 | 44 | 36 | 6.13059 | 76 | 1.34105 | 116 | 0.4006 |
| -3 | 41.5878 | 37 | 5.87359 | 77 | 1.29078 | 117 | 0.38991 |
| -2 | 39.8239 | 38 | 5.62961 | 78 | 1.25423 | 118 | 0.37956 |
| -1 | 37.1988 | 39 | 5.39689 | 79 | 1.2133 | 119 | 0.36954 |
| 0 | 35.2024 | 40 | 5.17519 | 80 | 1.17393 | 120 | 0.35982 |
| 1 | 33.3269 | 41 | 4.96392 | 81 | 1.13604 | 121 | 0.35042 |
| 2 | 31.5635 | 42 | 4.76253 | 82 | 1.09958 | 122 | 0.3413 |
| 3 | 29.9058 | 43 | 4.5705 | 83 | 1.06448 | 123 | 0.33246 |
| 4 | 28.3459 | 44 | 4.38736 | 84 | 1.03069 | 124 | 0.3239 |
| 5 | 26.8778 | 45 | 4.21263 | 85 | 0.99815 | 125 | 0.31559 |
| 6 | 25.4954 | 46 | 4.04589 | 86 | 0.96681 | 126 | 0.30754 |
| 7 | 24.1932 | 47 | 3.88673 | 87 | 0.93662 | 127 | 0.29974 |
| 8 | 22.5662 | 48 | 3.73476 | 88 | 0.90753 | 128 | 0.29216 |
| 9 | 21.8094 | 49 | 3.58962 | 89 | 0.8795 | 129 | 0.28482 |
| 10 | 20.7184 | 50 | 3.45097 | 90 | 0.85248 | 130 | 0.2777 |
| 11 | 19.6891 | 51 | 3.31847 | 91 | 0.82643 | 131 | 0.27078 |
| 12 | 18.7177 | 52 | 3.19183 | 92 | 0.80132 | 132 | 0.26408 |
| 13 | 17.8005 | 53 | 3.07075 | 93 | 0.77709 | 133 | 0.25757 |
| 14 | 16.9341 | 54 | 2.95896 | 94 | 0.75373 | 134 | 0.25125 |
| 15 | 16.1156 | 55 | 2.84421 | 95 | 0.73119 | 135 | 0.24512 |
| 16 | 15.3418 | 56 | 2.73823 | 96 | 0.70944 | 136 | 0.23916 |
| 17 | 14.6181 | 57 | 2.63682 | 97 | 0.68844 | 137 | 0.23338 |
| 18 | 13.918 | 58 | 2.53973 | 98 | 0.66818 | 138 | 0.22776 |
| 19 | 13.2631 | 59 | 2.44677 | 99 | 0.64862 | 139 | 0.22231 |



Attached table2:

Resistance value of compressor discharge temperature sensor

| Temperature (℃) | Resistance value (kΩ) |
|--------------------|--------------------------|--------------------|--------------------------|--------------------|--------------------------|--------------------|--------------------------|
| -20 | 542.7 | 20 | 68.66 | 60 | 13.59 | 100 | 3.702 |
| -19 | 511.9 | 21 | 65.62 | 61 | 13.11 | 101 | 3.595 |
| -18 | 483 | 22 | 62.73 | 62 | 12.65 | 102 | 3.492 |
| -17 | 455.9 | 23 | 59.98 | 63 | 12.21 | 103 | 3.392 |
| -16 | 430.5 | 24 | 57.37 | 64 | 11.79 | 104 | 3.296 |
| -15 | 406.7 | 25 | 54.89 | 65 | 11.38 | 105 | 3.203 |
| -14 | 384.3 | 26 | 52.53 | 66 | 10.99 | 106 | 3.113 |
| -13 | 363.3 | 27 | 50.28 | 67 | 10.61 | 107 | 3.025 |
| -12 | 343.6 | 28 | 48.14 | 68 | 10.25 | 108 | 2.941 |
| -11 | 325.1 | 29 | 46.11 | 69 | 9.902 | 109 | 2.86 |
| -10 | 307.7 | 30 | 44.17 | 70 | 9.569 | 110 | 2.781 |
| -9 | 291.3 | 31 | 42.33 | 71 | 9.248 | 111 | 2.704 |
| -8 | 275.9 | 32 | 40.57 | 72 | 8.94 | 112 | 2.63 |
| -7 | 261.4 | 33 | 38.89 | 73 | 8.643 | 113 | 2.559 |
| -6 | 247.8 | 34 | 37.3 | 74 | 8.358 | 114 | 2.489 |
| -5 | 234.9 | 35 | 35.78 | 75 | 8.084 | 115 | 2.422 |
| -4 | 222.8 | 36 | 34.32 | 76 | 7.82 | 116 | 2.357 |
| -3 | 211.4 | 37 | 32.94 | 77 | 7.566 | 117 | 2.294 |
| -2 | 200.7 | 38 | 31.62 | 78 | 7.321 | 118 | 2.233 |
| -1 | 190.5 | 39 | 30.36 | 79 | 7.086 | 119 | 2.174 |
| 0 | 180.9 | 40 | 29.15 | 80 | 6.859 | 120 | 2.117 |
| 1 | 171.9 | 41 | 28 | 81 | 6.641 | 121 | 2.061 |
| 2 | 163.3 | 42 | 26.9 | 82 | 6.43 | 122 | 2.007 |
| 3 | 155.2 | 43 | 25.86 | 83 | 6.228 | 123 | 1.955 |
| 4 | 147.6 | 44 | 24.85 | 84 | 6.033 | 124 | 1.905 |
| 5 | 140.4 | 45 | 23.89 | 85 | 5.844 | 125 | 1.856 |
| 6 | 133.5 | 46 | 22.89 | 86 | 5.663 | 126 | 1.808 |
| 7 | 127.1 | 47 | 22.1 | 87 | 5.488 | 127 | 1.762 |
| 8 | 121 | 48 | 21.26 | 88 | 5.32 | 128 | 1.717 |
| 9 | 115.2 | 49 | 20.46 | 89 | 5.157 | 129 | 1.674 |
| 10 | 109.8 | 50 | 19.69 | 90 | 5 | 130 | 1.632 |
| 11 | 104.6 | 51 | 18.96 | 91 | 4.849 | | |
| 12 | 99.69 | 52 | 18.26 | 92 | 4.703 | | |
| 13 | 95.05 | 53 | 17.58 | 93 | 4.562 | | |
| 14 | 90.66 | 54 | 16.94 | 94 | 4.426 | | |
| 15 | 86.49 | 55 | 16.32 | 95 | 4.294 | B(25/50)=3950k | < |
| 16 | 82.54 | 56 | 15.73 | 96 | 4.167 | | |
| 17 | 78.79 | 57 | 15.16 | 97 | 4.045 | R(90℃)=5KΩ±3 | 3% |
| 18 | 75.24 | 58 | 14.62 | 98 | 3.927 | | |
| 19 | 71.86 | 59 | 14.09 | 99 | 3.812 | | |



Attached table3: Commissioning and operating parameters of refrigerant system

Conditions 1:Make sure outdoor unit can detect all the indoor units, the quantity of indoor units display steadily and be equal to actual quantity of installed indoor units.

Conditions 2: Make sure all the valves in outdoor unit are open, indoor units EXV have connected to indoor main board.

Conditions 3: The ratio of connectable indoor units is 100%. When ambient temperature is high, operate the system in cooling mode and set the temperature 17°C. When ambient temperature is low, operate the system in heating mode and set the temperature 30°C. Then get the parameters after system running normally more than 30 minutes.

Outdoor unit cooling parameters table

| Ambient temperature (T4) | °C | 20-27 | 27-33 | 33-38 | 38-45 | 45-48 | |
|--|-----|---------|---------|---------|---------|---------|--|
| Discharge pressure (spot check) | MPa | 2.2-2.5 | 2.6-3.0 | 2.9-3.4 | 3.3-3.8 | 3.5-3.9 | |
| Pressure of high pressure valve | MPa | 1.8-2.2 | 2.4-2.7 | 2.6-3.0 | 3.1-3.5 | 3.3-3.8 | |
| Pressure of low pressure valve | MPa | 0.7-0.9 | 0.8-1.0 | 0.8-1.1 | 1.0-1.3 | 1.0-1.5 | |
| Discharge temperature (spot check) | °C | 50-65 | 70-85 | 70-90 | 80-90 | 80-95 | |
| Digital scroll compressor current (spot check) | А | 2-7 | 2-8 | 2~11 | 3-12 | 3-13 | |
| Fixed compressor current (spot check) | А | 6-7 | 7-8 | 8-10 | 9-11 | 9-12 | |
| Average temperature of evaporator outlet T2B | °C | 8-9 | 12-15 | 16-17 | 18~21 | 20-25 | |
| Outdoor unit heating parameters table | | | | | | | |

°C -5-5 5-12 12-18 Ambient temperature (T4) -15--5 2.6-2.7 Discharge pressure (spot check) MPa 2.0-2.2 2.2-2.7 2.5-3.0 Pressure of high pressure valve MPa 1.7-1.8 1.8-2.4 2.3-2.7 2.1-2.4 2.0-2.2 2.5-2.7 Pressure of low pressure valve MPa 2.2-2.6 2.5-3.0 °C 60-85 60-70 Discharge temperature (spot check) 50-70 60-70 Digital scroll compressor current (spot check) А 2-8 2-9 2-10 2-9 Fixed compressor current (spot check) А 6-8 6-8 6-9 8-9 °C Average temperature of condenser outlet T2 33 33-40 46-50 39-41



Air Conditioning Systems

Cooling & Heating

TRUST AIR-CONDITIONING EQUIPMENT CO. Shiraz office: 8 th floor, Alvand Blog., Dostan St., Moaliabad Ave., SHIRAZ, IRAN., Post code: 71877-14446 Tel.: +98-71-36341070 Fax.: +98-71-36341094 Tehran office: No. 19- koohe nour St.- Motahhari St.-**TEHRAN, IRAN., Post code: 15876-73111** Tel.: +98-21-89389 Fax.: +98-21-88541903 Ahwaz office: No. 309- Kaveh St.- AHWAZ, IRAN., Post code: 61939-47911 Tel.: +98-61-32230647-8 E-mail: info@trustacs.com Fax.: +98-61-32230647 برترین نام و نشسان های تجاری ایران Web site: http://www.trustacs.com

ISO 9001 REGISTERED MGMT SYS RVA CO2

برتر در اولین جشنواره بین المللی